

गैर बैंकिंग वित्तीय कम्पनियों के लिए लोकपाल योजना
The Ombudsman Scheme for NBFCs

यदि ग्राहक को कोई शिकायत है तो निम्न नोडल अधिकारी को शिकायत कर सकते हैं:

For redressal of complaints against deficiency in services, customers can complaint to following Nodal Officer:-

For Rajasthan, Delhi & Uttar Pradesh

Mr. Siddharth Ajay Singh, Managing Director & CEO

Principal Nodal Officer,

Jumbo Finvest (India) Limited,

Head Office, 102 Kanchan Apartments,

Opp. LBS College, Tilak Nagar, JAIPUR - 302004

Contact no. 0141-4047438

Email: complaints@jumbofin.com

यदि ग्राहक को एक महीने में उत्तर नहीं मिलता है या ग्राहक कम्पनी के उत्तर से संतुष्ट नहीं है तो NBFC लोकपाल से निम्न पते पर शिकायत कर सकते हैं: If complaint is not redressed within a period of one month or customer is not satisfied with the reply, he may file complaint to NBFC Ombudsman at following address:

The NBFC Ombudsman C/o Reserve Bank of India

Sansad Marg, New Delhi - 110001

Telephone No. 011-23724856

Fax No.: 011-23725218-19

Email: nbfconewdelhi@rbi.org.in

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For Maharashtra State

Mr. Dinesh Lokhande, State Head,
Nodal Officer,

Jumbo Finvest (India) Limited,
Corporate Office, S7-A, 7th Floor, Pinnacle Business Park,
Mahakali Caves Road, MIDC, Andheri (East),

MUMBAI – 400093 (Maharashtra)

Contact no. 022-62584300

Email: statehead.mah@jumbofin.com

यदि ग्राहक को एक महीने में उत्तर नहीं मिलता है या ग्राहक कंपनी के उत्तर से संतुष्ट नहीं है तो NBFC लोकपाल से निम्न पते पर शिकायत कर सकते हैं: If complaint is not redressed within a period of one month or customer is not satisfied with the reply, he may file complaint to NBFC Ombudsman at following address:

The NBFC Ombudsman C/o Reserve Bank of India

RBI Byculla Office Building,

Opp. Mumbai Central Railway Station

Byculla, **MUMBAI** – 400008

Telephone No. 022-23028140

Fax No.: 022-23022024

Email: nbfcomumbai@rbi.org.in

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For Madhya Pradesh State

Mr. Vikram Singh Tomar, Zonal Manager,
Nodal Officer,

Jumbo Finvest (India) Limited,

Zonal Office: Prime House Building, GF-33, 3rd Floor,

Meghdoot Park Road Scheme No. 54,

Opp Sayaji Hotel, **INDORE** – 452010 (MP)

Contact no. 0731-4969198

Email: vikram.tomar@jumbofin.com

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