

गैर बैंकिंग वित्तीय कंपनी के लिए लोकपाल योजना
The Ombudsman Scheme for NBFCs

For the States of Rajasthan, Delhi, Madhya Pradesh & Uttar Pradesh

Mr. Rohit Mathur, Additional Credit head

Principal Nodal Officer and Nodal Officer

Jumbo Finvest (India) Limited

Head Office, 102 Kanchan Apartments,

Opp. LBS College, Tilak Nagar, JAIPUR – 302004

Contact no. 0141-4047438

Email: complaints@jumbofin.com

एक महीने की अवधि के भीतर शिकायत का निवारण नहीं किया जाता है या ग्राहक उत्तर से संतुष्ट नहीं है, वह निम्नलिखित पते पर एनबीएफसी लोकपाल को शिकायत दर्ज कर सकता है If complaint is not redressed within a period of one month or customer is not satisfied with the reply, he may file complaint to NBFC Ombudsman at following address:

The NBFC Ombudsman C/o Reserve Bank of India

Sansad Marg, New Delhi - 110001

Telephone No. 011-23724856

Fax No.: 011-23725218-19

Email: cms.nbfconewdelhi@rbi.org.in

The NBFC Ombudsman C/o Reserve Bank of India

RBI Byculla Office Building, Opp. Mumbai Central

Railway Station Byculla, MUMBAI – 400008

Telephone No. 022-23001280

Fax No.: 022-23022024

Email: cms.nbfcomumbai@rbi.org.in

For Maharashtra State

Mr. Dinesh Lokhande, State Head,
Nodal Officer,

Jumbo Finvest (India) Limited,
Corporate Office, S7-A, 7th Floor, Pinnacle Business Park,
Mahakali Caves Road, MIDC, Andheri (East),

MUMBAI – 400093 (Maharashtra)

Contact no. 022-62584300

Email: statehead.mah@jumbofin.com

यदि ग्राहक को एक महीने में उत्तर नहीं मिलता है या ग्राहक कम्पनी के उत्तर से संतुष्ट नहीं है तो NBFC लोकपाल से निम्न पते पर शिकायत कर सकते हैं: If complaint is not redressed within a period of one month or customer is not satisfied with the reply, he may file complaint to NBFC Ombudsman at following address:

The NBFC Ombudsman C/o Reserve Bank of India

RBI Byculla Office Building,

Opp. Mumbai Central Railway Station

Byculla, **MUMBAI** – 400008

Telephone No. 022-23028140

Fax No.: 022-23022024

Email: nbfcomumbai@rbi.org.in

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